



General information

Time & Attendance Management System

Croatian cloud platform for terminals, mobile devices and web users



15+ years of experience · Local support · EU infrastructure

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Company and platform

Croatian product with local support

WorkTimes.hr is developed and maintained by Directa d.o.o., a Croatian software company based in Pribislavec near Čakovec, with more than 15 years of experience in time and attendance and business software.



Proven in demanding environments

The platform is used by private companies and Croatian public institutions. It is optimized for large data volumes, multiple locations, complex schedules and customers with several thousand employees and more than 10,000 records per day.

One platform, every channel

- Cloud web application
- Android attendance terminals
- Android and iOS mobile application
- Web check-in and integrations

Did you know? Customers communicate directly with the team that develops and maintains the product, which improves customer satisfaction and user experience by shortening troubleshooting times.

Core WorkTimes Cloud features

Attendance and absence management

- Arrival, departure, break and business departure
- Annual leave, sick leave, business travel and other absences
- On-site, field and remote work
- Manual corrections with controlled permissions

Reporting, payroll and integrations

- Monthly accounting reports
- Customisable XLS exports
- Export files for payroll software
- API integration with other systems

Work rules and organisation

- Hierarchical access: administrator, manager, employee
- Shift work and planning
- Rounding and tolerance rules
- Alerts for missing or inconsistent registrations
- Multilingual interface: Croatian, English and German

WorkTimes Attendance Terminal

Dedicated Android device

The most common setup uses a 10-inch Android tablet with WorkTimes software pre-installed. The device is delivered ready for use and can be mounted easily using the supplied wall bracket.



Identification methods

- NFC or RFID card/key fob
- Personal PIN
- QR code

Optional capabilities

- Photograph at registration
- WorkSite selection
- Location information
- Offline storage when internet is unavailable
- Automatic synchronisation after connectivity is restored
- Kiosk mode

Installation note

The standard terminal is designed for indoor use and must not be exposed to rain, moisture or direct sunlight.

Simple installation and networking

Minimal infrastructure requirements

- PoE network cable; or
- power adapter (supplied) and Wi-Fi; or
- power adapter (supplied) and LAN connection

No local server required

No local application server, database or additional customer-managed cloud infrastructure is required.

Straightforward security configuration

The terminal and mobile application initiate communication with the WorkTimes cloud. No inbound ports or port forwarding are required. Only outbound TCP communication over port 443 is needed.

Did you know? In practice, customers can usually mount and connect the terminal without a dedicated network administrator or IT expert of any kind. Users receive all information and tools needed via postal carrier within 3 working days.

NFC cards and key fobs

Reliable identification

WorkTimes supports high-quality 13.56 MHz MIFARE DESFire cards and key fobs, as well as compatible MIFARE Classic media readable by the terminal.

Fast assignment and replacement

An administrator selects the employee and reads the card on a terminal or in the application. The change is synchronised across all devices. The system warns if the card is already assigned to another person.

Existing cards may be retained

Customers already using compatible MIFARE Classic or DESFire cards can often retain them. Compatibility is confirmed from the specification or by a test read.



WorkTimes mobile application



Android and Apple iOS

The mobile application enables registrations in the field, at branches or at locations where a fixed terminal is not possible or needed.

Mobile application features

- Arrival, departure and break
- Business departure and return
- PIN, QR and NFC identification
- WorkSite selection (Work type, additional Module)
- Optional absence requests
- Optional photograph and geolocation
- Offline registration and later synchronisation

Companion mode

In Companion mode, the device is pre-linked to one employee, so additional identification is not required for every registration.

Secure communication

The application uses secure WebSocket communication for real-time connectivity and HTTPS for data transfer. The connection is always initiated by the mobile device towards the cloud over standard outbound port 443.

Cloud infrastructure and security

Data located within the European Union

The main production servers and primary storage are located in Germany. CDN routing is restricted to European infrastructure.

Security measures

- Encrypted HTTPS communication
- Encrypted database storage
- Controlled access to production systems
- Regular backup procedures
- Monitoring of key services
- Logical separation of customer environments

No additional customer-side maintenance

Directa maintains application servers, databases, storage, updates and key services. Customers do not need to maintain their own WorkTimes infrastructure.

Implementation, support and demo

Implementation and training

The onboarding service includes system setup, configuration according to working rules, and training for administrators and employees during the agreed introductory period of 3 months.

Accessible support

- Business days from 08:00 to 16:00
- Telephone, e-mail and Viber
- Remote technical assistance
- Installation and administration support
- Support for terminals, mobile devices, reports and integrations
- On-site support by arrangement

Flexible commercial model

The recurring fee is adjusted to the number of employees and devices. Monthly or annual billing and open-ended or fixed-term agreements can be arranged.

DEMO based on real working conditions

The DEMO environment is prepared around the organisation's actual shifts, rules and reporting expectations. A sample monthly report or calculation rules help us demonstrate the system accurately.

Send us the number of employees, locations, working arrangements and preferred check-in method. We will prepare a system recommendation and demonstration.

Contact us at: **podrska@directa.hr** or send us an inquiry at <https://worktimes.hr/posalji-upit>